



Additional Features Sheet

Add-ons

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INTERNATIONAL ROAMING VOICE PACKS

Information about International Voice Packs

Here's a quick summary of the important bits about your International Roaming Voice packs. It covers details of the options you have, how it works, and how much it costs.

There are two Roaming Voice packs to choose from:

Voice pack	Included minutes / SMS	Expiry	Cost
Roaming Voice pack 50	50 / 50	5 days	\$25
Roaming Voice pack 100	100 / 100	10 days	\$45

Note: When overseas, both originated and received calls count towards the consumption of minutes from the Voice Packs. Only originated SMS count towards the consumption of SMSs.

Roaming voice packs are charged at the time of order, and will not be automatically renewed. You can activate both Roaming Voice pack 50 and Roaming Voice pack 100 to get a total of 150 minutes and 150 SMSs. The Roaming Voice pack with earliest expiry will be consumed first.

A single Roaming Voice pack can be purchased multiple times, but each purchase will forfeit any remaining allowance available.

Roaming Voice packs are not available on Mobile Broadband plans.

Roaming Voice pack 50

Roaming Voice pack 50 gives you 50 minutes and 50 SMSs to be used in most countries where International Roaming is available with Olitech Telco Mobile Plans.

Note: refer to the International Roaming Sheet to check whether Roaming Voice Pack is available in the country you are visiting.

It is valid for 120 hours (5 days) from activation time (Australia Eastern Standard Time). Once expired, if no Bill Shock is active and the service has enough Spend Limit available, standard Roaming charges apply for further usage.

Roaming Voice pack 100

Roaming Voice pack 100 gives you 100 minutes and 100 SMSs to be used in most countries where International Roaming is available with Olitech Telco Mobile Plans.

Note: refer to International Roaming Sheet to check whether Roaming Voice Pack is available in the country you are visiting.

It is valid for 240 hours (10 days) from activation time (Australian Eastern Standard Time). Once expired, if no Bill Shock is active and the service has enough Spend Limit available, standard Roaming charges apply for further usage.

Voicemail

To access your voicemail box simply call 141 from your mobile device and follow the audio instructions to set up your greeting and other configurations. Voicemail feature is free of charge, but calling 141 may be deducted from your monthly included value.

You will receive an SMS every time a new voicemail is left in your voicemail box.

Message2Text

Message2Text is a feature free of charge that, once active, will convert received voicemails to text, which will be delivered to you via SMS.

This feature cannot be used in conjunction with standard voicemail. You will need to contact us if you want to activate Message2Text.

Other information

If you have any questions, we encourage you to contact us:

Olitech Telco

Email: hello@olitechtelco.com.au

Phone: 1300 60 50 30

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on **1800 062 058**. For full contact information, visit: tio.com.au/about-us/contact-us

Visit www.olitechtelco.com.au to find more information about call and data usage.